



## YES 2017: Info Desk Coordinators (2)

### Your role in one sentence

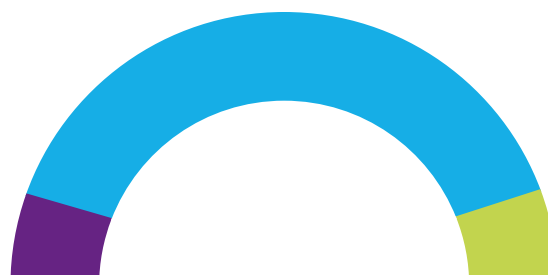
Info Desk is the place where volunteers and students come for information and materials. Your role is to respond to their needs, offer a good service, be nice, and solve potential problems that can arise.

### You will work with



● Volunteers ● Students

### Workload



● Before the YES ● During the YES ● After the YES

### We expect from you

To be an ideal contact person for students and volunteers who need information or materials, to be well organised, and to have cheerful manners.

### You can expect from us

We promise a seminar where you can learn a lot, meet lots of new people and get the chance to bond together with the team of volunteers in a great environment.



# YES 2017

Think Free. Act Free. Be Free!

## The YES at a glance

**The Young Europeans' Seminar (YES) aims to contribute to the development of young global citizens through learning and volunteering together in a spirit of international friendship.**

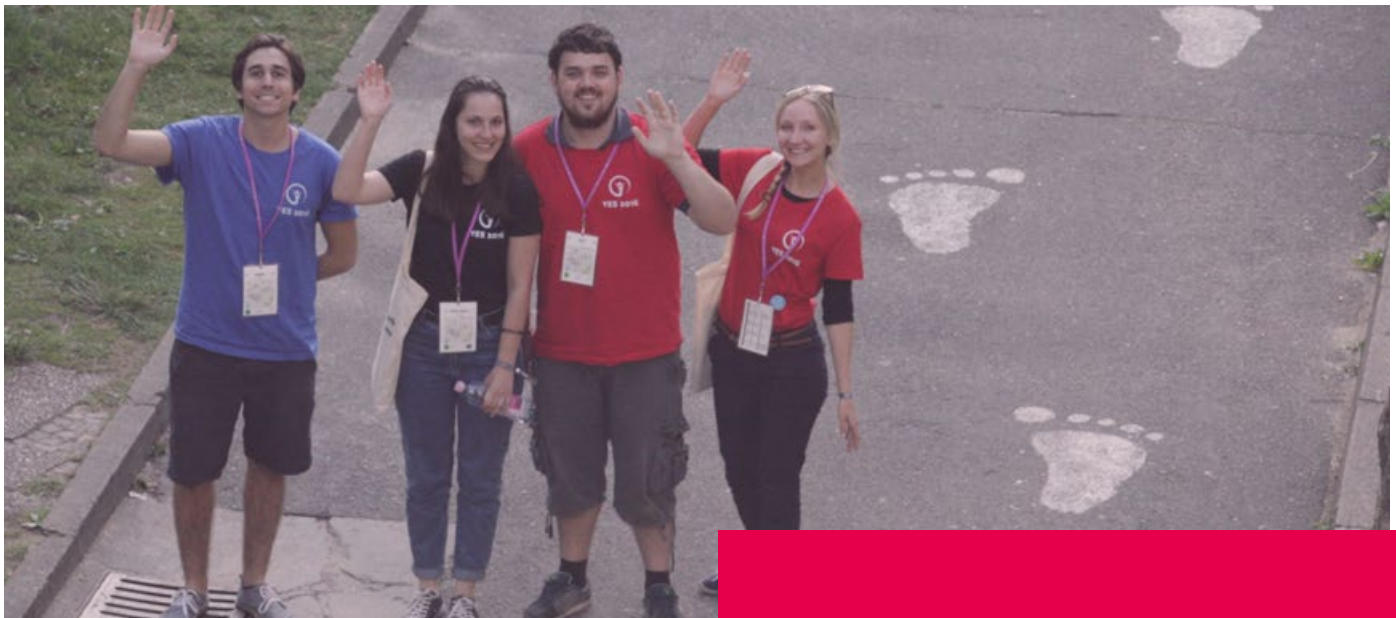
The Young Europeans' Seminar is a yearly massive intercultural get-together for over 500 European exchange students at the end of their school year, all put together by a team of over 100 YFU volunteers. The YES is a unique opportunity to reunite with old friends from all over Europe and make new ones, creating a bridge between the exchange year and the return home. It's a fun learning experience where students explore what it means to be a citizen of the world through diverse interactive learning activities. The international team of volunteers creates a unique spirit and an amazingly motivational experience for everyone at the YES.

## The theme

**"Think free. Act free. Be free!"** is the topic of the YES 2017. This year we will focus on different aspects of freedom, such as but not limited to freedom of the press, speech, diversity, expression and assembly.

The YES 2017 aims to give participants the chance to explore and (re)discover the possibilities they are given by the freedoms they possess. It encourages the students to make use of their unique experiences and insights to enable positive change around the globe.

The YES 2017 will take place in Werbelinsee (Germany) from **26 to 30 June 2017**. It is organized by EEE-YFU together with YFU Estonia and YFU Sweden, with the in-country support of YFU Germany.



## Your role

You will work with your partner to set the Info Desk up before the arrival of the students.

You will take care of volunteers' signing-in, registration, collection of passports/ ID cards, residence permits and return tickets of all individually-arriving students and distributing departure information sheets to them. On the departure day you will need to repeat the same process, only backwards!

You will also sell YES T-Shirts to participants. Based on their needs, you may be asked to lend out towels, exchange currency, and treat people with smaller injuries (there is a first-aid kit at the Info Desk).

You will also take an active part in checking students' attendance sheets together with some of the freestylers. Being well-organised is of primary importance: you will have to keep a list of sick students to make attendance check easier, to update the "crisis box" containing back-up files of all documents in case of an emergency, and to make a list of all materials at the Info Desk at the end of the YES.

## What do you gain?

Participating at the YES as a volunteer is a truly rewarding experience. The seminar lasts for 4 days and there is so much you can gain:

- › Possibility to share your volunteer experience and get to know a lot of new people
- › Increasing skills in facilitating group work and learning processes of peer groups
- › Experience of working with YFU on an international level
- › Passing on the YFU spirit
- › Opportunity to be a part of the biggest YFU event in Europe and have a great time



## Your profile

If you wish to be a Info Desk Coordinator at the YES 2017, you should:

- › be at least 21 years old
- › be fluent in English and speak German (preferable)
- › have background in or experience with working with students and volunteers (strongly preferred)
- › be resilient to stress and have nice manners
- › be well organised and detail-oriented
- › have a reasonably good command of IT tools
- › be willing to have a good time and getting to know new people

If you are not a perfect match, but still think you could be right for this task, please don't hesitate to apply.

**Apply now**

Questions? Ask Ieva at [ieva@yfu.de](mailto:ieva@yfu.de)  
Logistics' Team Coordinator, YES 2017

Deadline: 6 February, 2017